

Supply Chain Management

Supplier Performance

Contents

- Introduction
- GDLS Supplier Performance Scorecard
- Scoring Categories
- Rating Scale
- Scoring Guide
- Metrics: Overview by Category
- Supplier Intensive Management
- Appendix
 - Metric Category Definitions
 - Transaction Level Detail Reference



Introduction

- Measuring Supplier performance is a critical element for risk management and continuous improvement within the supply chain:
 - Supplier performance metrics are common across GDLS Operational locations aligned with company goals and customer need.

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- Measurements are objective, accurate and repeatable.
- Automated data collection, aggregation, calculations are used to produce output of each suppler metrics.
- Detail level transaction information is provided for transparency on what metrics are being utilized and the criteria being used to measure performance.
- Serves as a collaborative communication tool to achieve required overall level of performance and risk management.
- Provides data driven insight to support most effective sourcing decisions.







GDLS Supplier Performance Scorecard



GENERAL DYNAMICS

MMM-YY

Supplier Name, ORACLE NUMBER - SITE

Supplier Performance Scorecard

E	Financial Health	Score: 70	Scoring Guide Summary
	Status:	FHR - Low Risk	Excellent
		On File	
	US Reps and Certs Status:	Expiration Date:	Acceptable
	Status:	8/14/2022	Marginal
	CA Registration	Reg. Status ITAR	Unsatisfactory
	Status:	Expiration Date:	

Primary Category	Subcategory Criteria	Possible Points	1 Month Score	3 Month Score	12 Month Score
Delivery	On-Time Deliver to Need-By Date Promise Date Accuracy	40	0	0	0
Quality	Acceptance Rate Non Conformances Corrective Actions	40	33	35	33
3 Open Order Management	Order Acknowledgment Lead Time Accuracy	20	0	•	0
Overall		100	33	35	33

- "No Activity": means there was no transactional activity for a specific category for the time period indicated.
- "Not Scored": means no score was calculated as 1 or more of the categories had no activity. Only time periods that have transactional activity for all 3 categories will generate an Overall Score
- "Not on File": means there is either no document or no current information on file

- · United States (US) Representation and Certification (Reps and Certs) Status and Canada (CA) Registration Status are informational only and do not affect your score. Depending on the market(s) your company serves, a US Reps and Certs and/or CA Registration on file may or not be required. Refer to the GDLS Terms and Conditions for more information on these
- . Financial Health Status is informational only and does not affect your score. However, please note that financial health may be considered during sourcing decisions



Suppliers that achieved an ongoing poor performance levels in any category may be contacted by for further corrective action. Should you have any questions regarding this information, please

Key Features:

- A. Supplier Performance Scorecard measures 3 Primary Categories:
 - Delivery
 - Quality
 - **Open Order Management**
- Monthly scorecard delivered via email to iSupplier contacts.
- c. Suppliers will receive a 1,3 and 12 month score.
- Detailed data for Delivery, Quality and Open Order Management included as an attachment in Excel format.
- E. Scorecard includes supplier's Financial Health, US Reps and Certs and CA Registration Statuses.
- F. Scorecards are sent from "apexp@gdls.com <apexp@gdls.com>". Please make sure not being blocked by IT; or treated as spam.



GDLS Supplier Performance Scorecard: Categories

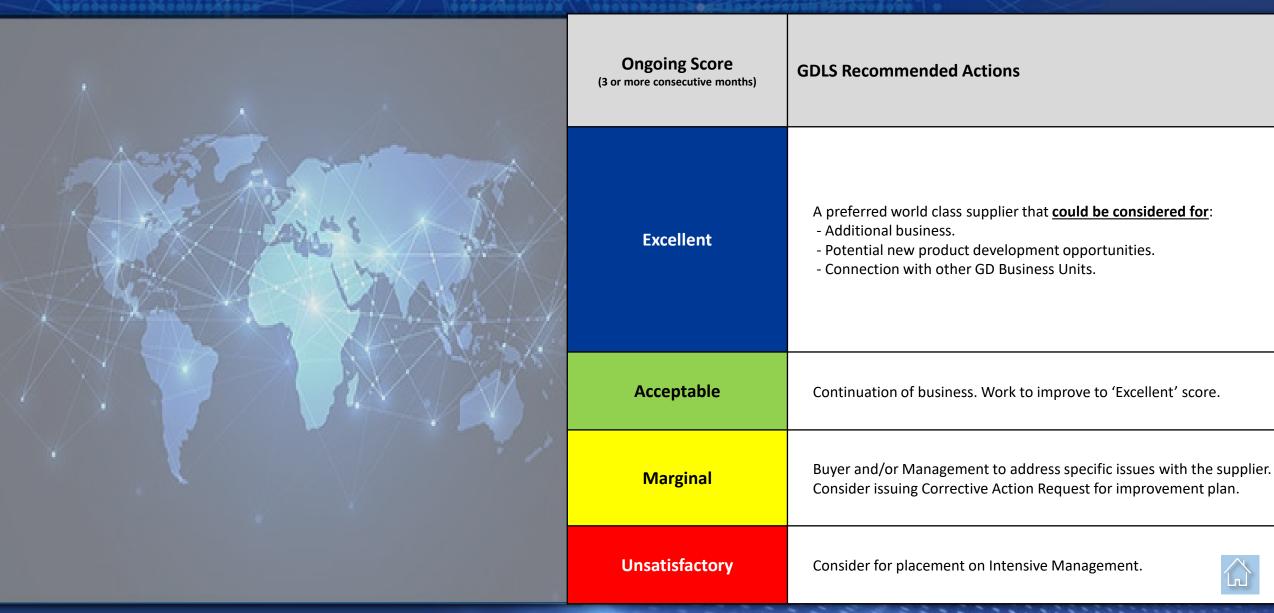
	Primary Category	Sub Category	Calculation	Key Points	What We Need from You
		On-Time to Need Date	Due in Month Received in Full and On-Time # of PO Shipments Due in Month	Shipments where Lead Time (LT) was not given are excluded from calculation. However, if a shipment is received in full and on-time where LT was not given;	Make every effort to deliver to the Need- by Date on the Purchase Order. Maintain accurate Promise Dates that
1	Delivery	Promise Date Accuracy	# of PO Shipments Due in month received with Accurate Promise Date # of PO Shipments with a Promise Date in Month	 shipment is included in calculation. Accurate Promise Date: Promise Date is within + or – 7 calendar days of full PO Shipment quantity receipt date. 	reflect the intended delivery of the complete shipment. If shipping partialssplit the shipments to achieve paced Need-by Dates, correct quantities, and accurate promise dates.
$\overline{\bigcirc}$	\	Acceptance Rate	1- Quantity Rejected Quantity Accepted X 100	Measures supplier's ability to provide goods that conform to the purchase order/contract requirements.	Provide conforming material that meets the specifications of the Technical Data Package Provide prompt response and take
2	Quality	Non-Conformance	Count of Non-Conformances (NCs)	Counted in month closed for a 12 month rolling period	immediate action for Non-Conformances and Corrective Action Requests
		Corrective Actions	Count of Corrective Action Requests (CARs)* (*) excludes low priority CARs	Counted in month closed for a 12 month rolling period	
3)	Order Acknowledgement	# of PO Shipments Acknowledged On-Time # of Open PO Shipments	Acknowledged On-Time: Promise Date entered within 14 calendar days of issuance (PO Shipment First Approval Date).	Promptly provide a Promise Date when new orders are issued. Providing accurate Lead Time is critical – Accurate Lead times should be provided
	Open Order Management	Lead Time Accuracy	# of PO Shipments with Accurate Lead Time # of Open PO Shipments	LT Accuracy based on PO Shipment First Approval Date and Processing LT. Processing LT should align with Supplier's Quoted Lead Time	will all Request for Quotes (RFQs) responses. Make every effort to provide a Promise Date at meets our Need-by Date, or a date no later than quoted lead time will allow Promise Date should not exceed Need-by
					Date when Lead Time is given

GDLS Supplier Performance Scorecard: Rating Scale

	Primary Category	Category Weight	Sub Category	Sub Category Possible Points	Rating Scale	Points	Excellent	Acceptable	Marginal	Unsatisfactory	
1	Delivery 40	40	On-Time to Need Date	20	> 95% 90% to 95% 85% to 90% < 85%	20 16 12 0	40	39 to 32	31 to 24	<24	
	Delivery	40	Promise Date Accuracy	20	> 95% 90% to 95% 85% to 90% < 85%	20 16 12 0		33 10 32			
			Sub Category Total	40							
			Acceptance Rate	25	≥ 99% 98.5% to 98.9% 98% to 98.4% <98%	25 20 15 0					
2	Quality 40		Non-Conformance	5	0 to 1 2 to 5 6 to 15 >15	5 4 3 0	40	39 to 32	31 to 24	< 24	
				Corrective Actions	Corrective Actions	10	0 1 2 >2	10 8 6 0			
			Sub Category Total	40							
3	Open Order		Order Acknowledgement	10	> 95% 90% to 95% 85% to 90% < 85%	10 8 6 0	20	19 to 16	15 to 12	< 12	
	Management	20	Lead Time Accuracy	10	> 95% 90% to 95% 85% to 90% < 85%	10 8 6 0	20	13 to 10	13 (0 12	1 12	
			Sub Category Total	20							/
	Overall	100		100			100	99 to 81	80 to 58	< 58	



GDLS Supplier Performance Scorecard: Scoring Guide



GENERAL DYNAMICS Land Systems

Metrics: Overview by Category

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Primary Category	Subcategory	Calculation	Key Points	What We Need from You
	On-Time to Need Date	Due in Month Received in Full and On-Time # of PO Shipments Due in Month	Shipments where Lead Time (LT) was not given are excluded from calculation. However, if a shipment is received in full and on-time where LT was not given; shipment is included in calculation.	Make every effort to deliver to the Need-by Date on the Purchase Order. Maintain accurate Promise Dates that
Delivery	Promise Date Accuracy	# of PO Shipments Due in month received with Accurate Promise Date # of PO Shipments with a Promise Date in Month	 Accurate Promise Date: Promise Date is within + or – 7 calendar days of full PO Shipment quantity receipt date. 	 reflect the intended delivery of the complete shipment. If shipping partialssplit the shipments to achieve paced Need-by Dates, correct quantities, and accurate promise dates.

Delivery Rating Scale:

Primary Category	Category Weight	Subcategory	Subcategory Possible Points	Rating Scale	Points	Excellent	Acceptable	Marginal	Unsatisfactory
Delivery	40	On-Time to Need Date	20	> 95% 90% to 95% 85% to 90% < 85%	20 16 12 0	40	39 to 32	31 to 24	<24
	70	Promise Date Accuracy	20	> 95% 90% to 95% 85% to 90% < 85%	20 16 12 0	40	33 to 32	31 (0 24	72 -7

Sub Category Total 40



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Primary Category	Subcategory	Calculation	Key Points	What We Need from You	
	Acceptance Rate	1- Quantity Rejected X 100 Quantity Accepted	Measures supplier's ability to provide goods that conform to the purchase order/contract requirements.	Provide conforming material that meets the specifications of the Technical Data Package	
Quality	Non-Conformance Count of Non-Conformances (NCs)		Counted in month closed for a 12-month rolling period	Provide prompt response and take immediate action for Non-Conformances	
	Corrective Actions	Count of Corrective Action Requests (CARs)* (*) excludes low priority CARs	Counted in month closed for a 12-month rolling period	and Corrective Action Requests	

Quality Rating Scale:

Primary Category	Category Weight	Subcategory	Subcategory Possible Points	Rating Scale	Points	Excellent	Acceptable	Marginal	Unsatisfactory
Quality	40	Acceptance Rate	25	≥ 99% 98.5% to 98.9% 98% to 98.4% <98%	25 20 15 0	40			< 24
		Non-Conformance	5	0 to 1 2 to 5 6 to 15 >15	5 4 3 0		39 to 32	31 to 24	
		Corrective Actions	10	0 1 2 >2	10 8 6 0				
	Sub Category Total 40								\

Primary Category	Subcategory	Calculation	Key Points	What We Need from You	
	Order Acknowledgement	# of PO Shipments Acknowledged On-Time # of Open PO Shipments	Acknowledged On-Time: Promise Date entered within 14 calendar days of issuance (PO Shipment First Approval Date).	 Promptly provide a Promise Date when new orders are issued. Providing accurate Lead Time is critical – 	
Open Order Management	Lead Time Accuracy	# of PO Shipments with Accurate Lead Time # of Open PO Shipments	LT Accuracy based on PO Shipment First Approval Date and Processing LT. Processing LT should align with Supplier's Quoted Lead Time	Accurate Lead times should be provided will all Request for Quotes (RFQs) responses. Make every effort to provide a Promise Date at meets our Need-by Date, or a date no later than quoted lead time will allow Promise Date should not exceed Need-by Date when Lead Time is given	

Open Order Management Rating Scale:

Primary Category	Category Weight	Subcategory	Subcategory Possible Points	Rating Scale	Points	Excellent	Acceptable	Marginal	Unsatisfactory
Open Order Management	20	Order Acknowledgement	10	> 95% 90% to 95% 85% to 90% < 85%	10 8 6 0	20	19 to 16	15 to 12	< 12
	20	Lead Time Accuracy	10	> 95% 90% to 95% 85% to 90% < 85%	10 8 6 0	20	13 to 10	13 (0 12	\ 1 2

Sub Category Total 20



What we need from you

Delivery

- Make every effort to deliver to the need-by date on the Purchase Order.
- If you will be shipping partials...split the shipments to achieve paced needby dates, correct quantities, and accurate promise dates.
- Maintain accurate Promise Dates that reflect the intended delivery of the complete shipment.

Quality

- Provide conforming material that meet the specifications of the Technical Data Package.
- Provide prompt response and take immediate action for Non-Conformances and Corrective Action Requests



- Promptly provide a promise date when new orders are issued.
- Providing accurate Lead Time is critical Accurate Lead times should be provided with all Request for Quotes (RFQs) responses.
- Make every effort to provide a Promise date that meets our need-by date, or a date no later than quoted lead time will allow.
- Promise Date should not exceed Need-by Date when Lead Time is given





Supplier Escalation & Intensive Management Process

Standard Process Manage day-to-day activity with supplier

ACTIVITIES INCLUDING (NOT LIMITED TO):

- Relationship Management
- Order Management
- Performance monitoring
- Day-to-Day issue resolution
- Source Changes
- Production Readiness

ROLES:

- (R,S) Buyer/Planner/Expeditor
- (R,S) Supplier Quality
- (S,I) Plant

DECISION POINT:

- If supplier exhibiting unacceptable issue resolution and/or performance escalate to NC and/or CA Process (Escalation 1)
- If Source Change High Risk concerns or Production Readiness High Risk, or other High-Risk Indicators consider "Nominate of Intensive Management

Non-Conformance (NC)
Corrective Action (CA) Process
(Escalation 1)

PROCESS STEPS:

- Generate NC and/or CA (delivery or quality)
- Notification to Supplier
- Alert to applicable plant location(s)
- Supplier Corrective Action Response due in 30 working days
- Manage NC and/or CA resolution

ROLES:

- (R,S) Buyer/Planner/Expeditor
- (R,S) Supplier Quality
- (S,I) Plant

DECISION POINT:

- Acceptable NC and/or CA resolution
 - Continue standard process to manage activity with supplier
 - Sustained performance improvement
- Unacceptable NC and/or CA resolution
 - Nominate for Intensive Management

Nominate for Intensive (NFI) Management

AREAS OF CONSIDERATION:

- · High Risk Issues
- Repeat Issues and/or Repeat CAs
- Unresolved CA
- Performance outside acceptable threshold
- Qualitative input from plants
- High Risk in Production Readiness (existing, new or source changes)

ROLES:

- (R,S) SCM Section/Area Manager
- (R,S) Supplier Quality
- •(S,I) SCM Manager
- •(S) Intensive Management Lead
- •(S) SCM Project Manager
- •(S,I) Plant

DECISION POINT:

- Risk Review with SCM Management and/or IM Committee
- Remove from Nomination & continue standard process to manage activity with supplier (i.e.: issue CAs as needed)

-or

Place on Intensive Management

Intensive Management (IMS) (Escalation 2)

PROCESS STEPS:

- Supplier Placed on Intensive Management (IM)
- Notification to Supplier
- Supplier Recovery Plan required
- Supplier Management POC required
- Top Level Supplier Involvement required
- Notification to Registrar (optional)
- New Business Hold (regional and/or global)
- Cost Recovery from Supplier (T&Cs, etc.)

ROLES:

- (R,S) SCM Manager(s)
- (S) Intensive Management Lead
- (S) SCM Project Manager
- (S,I) SCM Director
- (S,I) GDLS PMO
- (I) Plant GM
- (I) SCM Global VP
- (I) Market VP

DECISION POINT:

- Exit Criteria for Release from IM
 - Verified Corrective Actions implemented for Recovery Plan Open Issues
 - Minimum 6 months at approved performance levels
 - SCM IM Committee Approval for Release from IM
- Options to consider if unable to approve removal from IMS:
- · Legal Notification to Supplier
- Re-source plan (non-directed business)
- Customer negotiations for new source (directed source only)

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Appendix



GENERAL DYNAMICS Land Systems

Metric Category Definitions



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Purpose / IntIndicator TypOwnerData SourceCalculation
DefinitionsFrequencyTargets & Th
• Notes

ention

- Measure Supplier's delivery performance to GDLS need date.
 Lagging
 Supply Chain Management
 - Oracle Purchase Order Shipments
 On-Time Delivery to Need-by Date

of Shipments Due in Month Received in Full and On-Time # of Shipments Due in Month X 100 = Supplier On-Time Delivery to Need-by Date

- On Time: Full quantity of PO Shipment received by Need-By Date (within tolerance)
- Frequency Monthly
- Targets & Thresholds
 Target: 95% On Time
 Thresholds: See Rating Scale

Denominator includes shipments with a Need-by Date within the month.

- Notes

 Numerator includes shipments received in full with a Need-by Date within the month.
 - Calculation to exclude shipments where Lead Time (LT) was not given and shipment was not received in full.
 - The supplier will get credit for shipments received in full and on-time where LT was not given. (The calculation will include these shipments in the numerator and denominator).
 - · Tolerance: 5 Calendar Days Late
 - Early is acceptable if buyer accepts a Promise Date earlier than the Need-by Date.
 - · For early shipments, on-time credit will appear within the month of the Need-by Date.
 - Days Late tolerance may vary by site/location due to local business circumstances.
 - Shipments to include 3-way match, Goods line Type, with an Item only.
 - If an item has a supplier lead time of 0 or null at the time of a receipt, a lead time of 90 days will be used as a default.
 - Shipments in CA Operations with a value populated in the SDS field are excluded.





Purpose / Intention	Measure Supplier's performance in providing an accurate promise date.		
Indicator Type	• Lagging		
• Owner	Supply Chain Management	Supply Chain Management	
Data Source	Oracle Purchase Order Shipments	Oracle Purchase Order Shipments	
Calculation	Promise Date Accuracy		
	# of Shipments due in month received with an Accurate Promise Date	X 100 = Promise Date Accuracy	
	# of Shipments with a Promise date in Month	, , , , , , , , , , , , , , , , , , ,	
• Definitions	Accurate Promise Date: Promise Date is within + or - 7 calendar days of full PO Shipment quantity receipt date.		
• Frequency	• Monthly		
Targets & Thresholds	Target: 95% Thresholds: See Rating Scale		
• Notes	Numerator includes shipments with a Promise Date within the month that are received in full.		
Denominator includes shipments with a promise date within the month.			
	Shipments to include 3-way match, Goods line Type, with an Item only.		
	Shipments in CA Operations with a value populated in the SDS field are excluded		



Purpose / Intention	Measure supplier's ability to provide goods that conform to the purchase order/contract requirements.	
• Indicator Type	• Lagging	
• Owner	Supply Chain Management	
Data Source	• TIPQA	
Calculation	Acceptance Rate: Count of Non-Conformances (NO Quantity Rejected Quantity Accepted	Count of Corrective Cs) Action Requests (CARs)*
Definitions	 Non-Conformance: A variance from the specification Technical Data Package (TDP) which is not considered critical or major. Corrective Action Request: Request of corrective action from the supplier for nonconformance of material. 	
• Frequency	• Monthly	
Targets & Thresholds	 Targets: Acceptance Rate: 100%; NCs: 0; CARs: 0 Thresholds: See Rating Scale 	
• Notes	 NCs and CARs counted in month closed month closed for a 12 month rolling period. *Excludes low priority CARs. 	



Purpose / Intention	Measure Supplier's Risk and Compliance to GDLS requirements.	
Indicator Type	Leading	
• Owner	Supply Chain Management	
Data Source	Oracle	
Calculation	Order Acknowledgement	
	# of PO Shipments Acknowledged on-time	
	# of Open PO Shipments X 100 = PO Shipments Acknowledged on-time	
DefinitionsFrequency	 Acknowledged on-time: Promise Date entered within 14 calendar days of issuance (PO Shipment First Approval Date). Monthly 	
• Targets & Thresholds	Target: 95% Thresholds: See Rating Scale	
 Notes / Gaps / Questions 	 Shipments to include Open, 3-way match, Goods line Type, with an Item only Measured within rolling 6 months of Need-by Dates. For CA Operations only, if the SDS Code is populated and promise date is blank, shipment will be considered as Acknowledged On Time. 	



Category: Open Order Management Metric: Lead Time Accuracy

Purpose / Intention	Measure Supplier's Risk and Compliance to GDLS requirements.	
• Indicator Type	Leading	
• Owner	Supply Chain Management	
Data Source	Oracle	
Calculation	Lead Time Accuracy	
	# of PO Shipments w/ Accurate Lead Time	
	# of Open PO Shipments X 100 = PO Shipments with Accurate Lead Time	
• Definitions	 Accurate Lead Time: Open PO Shipments where the Promise Date is earlier than or equal to the Need-by Date; or a date no later than quoted lead-time would allow. 	
• Frequency	Monthly	
Targets & Thresholds	Target: 95%Thresholds: See Rating Scale	
• Notes	Lead Time Accuracy based on PO Shipment First Approval Date and Processing Lead Time.	
	Processing Lead Time in Oracle should match Supplier's Quoted Lead Time	
	Promise date earlier than or equal to the Need-by Date is acceptable.	
	Promise date SHOULD NOT EXCEED THE NEED BY DATE when LEAD TIME is given (not compressed)	
	 If the Need-by Date requested is issued compressed inside of processing lead time, the promised date should be no later than quoted lead would allow. 	
	 If an item has a supplier lead time of 0 or null at the time of a receipt, a lead time of 90 days will be used as a default. 	
	Shipments to include Open, 3-way match, Goods line Type, with an Item only.	
	Measured within rolling 6 months of Need-by Dates.	
	Shipments in CA Operations with a value populated in the SDS field are excluded.	







Effective 1/1/2023 Scorecards

- Financial Health Status will be based on Financial Stability Rating provided by Dun & Bradstreet (DnB or D&B) Risk Analytics
- Supplier Evaluation Risk Rating (SER) score which is a risk metric that helps evaluate the long-term risk of doing business with a supplier. The SER score is based on a scale of 1-9, with 1 representing the lowest level of risk and 9 implying the highest level of risk

D&B SER Score	Risk
1 to 2	Very Low risk
3 to 4	Low Risk
5 to 6	Medium Risk
7 to 8	High Risk
9	Very High Risk



GENERAL DYNAMICS Land Systems

Transaction Level Detail Reference (excel file attachment)



1

Supplier Performance Scorecard Delivery Category: Transaction Level Detail (spreadsheet file attached to Scorecard)

Delivery (On Time to Need)		
COLUMN HEADER	DESCRIPTION	
OPERATION	GDLS Operational location associated with the Purchase Order	
ORG_CODE	GDLS Ship-to facility code	
PO_NUMBER	GDLS Purchase Order (PO) number	
RELEASE	Populated only for Blanket Releases	
PO_LINE	Purchase Order Line number	
PO_SHIP_NUM	Purchase Order Shipment number	
PLANNER_CODE	GDLS Planner code	
BUYER	GDLS Buyer name on the Purchase Order	
ITEM_NUMBER	Item Number	
ITEM_DESCRIPTION	Item Description	
SUPPLIER_NUMBER	Supplier Number	
SUPPLIER	Supplier Name	
SUPPLIER_SITE	Supplier Site	
NEED_BY_DATE	Need-by Date	
PROMISED_DATE	Promised Date	
DATE_PROMISED_DATE_ENTERED	The approval date of the first promise date entered onto the PO Shipment	
ORIGINAL_PROMISE_DATE	The first/original promise date approved on the PO Shipment	
SHP_APPROVED_DATE	The first time the PO Shipment was approved and issued to the supplier	
TAT_NUMBER	For CA Operations, Turn Around Time for R&O.	
lead_time	Supplier's lead-time for the item in the GDLS ERP system.	
Lead_T_Used_If_None	Only populated if no supplier lead-time is unavailable. 90 days will be used when no lead-time is available	
POL_QUANTITY		
SHP_QUANTITY	Total quantity on the PO Shipment	
SHP_QUANTITY_CANCELLED	Quantity cancelled on PO Shipment	
SHP_QUANTITY_RECEIVED	Quantity received on PO Shipment	
SHP_CLOSED_FOR_RECEIVING_DATE	Date when the full PO Shipment quantity was received	
SHP_CLOSED_CODE	Status of the PO Shipment	
LINE_TYPE	Line type of the Purchase Order Shipment	
RECEIPT_REQUIRED_FLAG	Column will always display '3-way'	
Lead time_status	Indicates whether the PO Shipment was issued with sufficient Lead-time given, or if the order was Inside	
	lead-time.	
received_on_time	Indicates if the full shipment quantity was received on-time.	
excluded_due_to_inside_lt	Indicates if the PO Shipment is excluded from the metric calculation due to being an inside lead-time	
	order and the full shipment quantity not received.	
Last_Updated_Date	Internal use only	
Comments	Internal use only	

Delivery (Promise Date Accuracy)		
COLUMN HEADER	DESCRIPTION	
OPERATION	GDLS Operational location associated with the Purchase Order	
ORG_CODE	GDLS Ship-to facility code	
PO_NUMBER	GDLS Purchase Order (PO) number	
RELEASE	Populated only for Blanket Releases	
PO_LINE	Purchase Order Line number	
PO_SHIP_NUM	Purchase Order Shipment number	
PLANNER_CODE	GDLS Planner code	
BUYER	GDLS Buyer name on the Purchase Order	
ITEM_NUMBER	Item Number	
ITEM_DESCRIPTION	Item Description	
SUPPLIER_NUMBER	Supplier Number	
SUPPLIER	Supplier Name	
SUPPLIER_SITE	Supplier Site	
NEED_BY_DATE	Need-by Date	
PROMISED_DATE	Promised Date	
SHP_CLOSED_FOR_RECEIVING_DATE	Date when the full PO Shipment quantity was received	
Accuracy	Days between Promise Date and Closed for Receiving Date	
Accurate_Promise_Date	If accuracy is within + or - 7 calendar days then 'Accurate' else 'Not Accurate'	
SHP_QUANTITY	Total quantity on the PO Shipment	
SHP_QUANTITY_RECEIVED	Quantity received on PO Shipment	
SHP_CLOSED_CODE	Status of the PO Shipment	





Quality NC Details		
COLUMN HEADER	DESCRIPTION	
NC_NUMBER	Non-Conformance number	
SUPPLIER	Supplier Name	
SUPPLIER SITE	Supplier Site	
CAUSE CODE	SUP (Supplier responsible)	
CREATION DATE	Creation date of the NC	
CLOSE DATE	Close date of the NC	
QUANTITY NONCONFORMING	Quantity on NC line	
ORG CODE	GDLS Ship-to facility code	
SUMMARY	Brief description of the issue found	

Quality CAR Details		
COLUMN HEADER	DESCRIPTION	
CREATION_DATE	Creation date of the CAR	
MARKET	Operational location the CAR was issued in	
QUANTITY	Quantity on the CAR	
SUPPLIER	Supplier Name	
SUPPLIER SITE	Supplier Site	
CANUMBER	CAR Number	
SUMMARY	Brief description of the issue found	
NC NUMBER	Associated Non-conformance number	
ORG	GDLS location code	
ASSIGNED_TO_NAME	Assigned SQA representative	
CA TYPE	This will always equal 'VI'	
PRIORITY	Priority will always equal 9 (high priority)	
PROCESS_DATE_CLS	Close date of the CAR	

Quality Quantity Accepted Detail		
COLUMN HEADER	DESCRIPTION	
PART NUMBER	Part Number	
VCN	TIPQA vendor number	
RCEIVER NUMBER	Receipt number	
LOT QUANTITY	Quantity received	
DATE RECORDED	Date received	
SUPPLIER SITE	Supplier Site	
SUPPLIER NUMBER	Supplier Number	
BUSINESS UNIT	This will always equal PDS	
RECEIVING FACILITY	GDLS location code	
PO NUMBER	Purchase Order Number	

Quality Quantity Rejected Detail		
COLUMN HEADER	DESCRIPTION	
V_NUMBER	Internal use only	
V_NAME	Supplier Name for internal use	
PART NUMBER	Item Number	
CLOSE DATE	10/20/2020	
FACTORY CODE	GDLS location code	
QUANTITY REJECTED	Quantity rejected	
SUPPLIER NAME	Supplier Nam	
SUPPLIER NUMBER	Supplier Number	
DOCUMENT NUMBER	Associated non-conformance document number	



Supplier Performance Scorecard
Open Order Management Category: Transaction Level Detail (spreadsheet file attached to Scorecard)

Order Acknowledgement (OM)		
COLUMN HEADER	DESCRIPTION	
OPERATION	GDLS Operational location associated with the Purchase Order	
ORG_CODE	GDLS Ship-to facility code	
PO_NUMBER	GDLS Purchase Order (PO) number	
RELEASE	Populated only for Blanket Releases	
PO_LINE	Purchase Order Line number	
PO_SHIP_NUM	Purchase Order Shipment number	
PLANNER_CODE	GDLS Planner code	
BUYER	GDLS Buyer name on the Purchase Order	
ITEM_NUMBER	Item Number	
ITEM_DESCRIPTION	Item Description	
SUPPLIER_NUMBER	Supplier Number	
SUPPLIER	Supplier Name	
SUPPLIER_SITE	Supplier Site	
NEED_BY_DATE	Need-by Date	
PROMISED_DATE	Promised Date	
SHP_CLOSED_FOR_RECEIVING_DATE	Date when the full PO Shipment quantity was received	
ORIGINAL_PROMISE_DATE	The first/original promise date approved on the PO Shipment	
TAT_NUMBER	For CA Operations, Turn Around Time for R&O.	
LEAD_TIME	Supplier's lead-time for the item in the GDLS ERP system.	
POL_QUANTITY	Total quantity on PO Line	
SHP_QUANTITY	Total quantity on the PO Shipment	
SHP_QUANTITY_CANCELLED	Quantity cancelled on PO Shipment	
SHP_QUANTITY_RECEIVED	Quantity received on PO Shipment	
SHP_CLOSED_CODE	Status of the PO Shipment	
LINE_TYPE	Line type of the Purchase Order Shipment	
RECEIPT_REQUIRED_FLAG	Column will always display '3-way'	
DAYS_AGED	Number of days between the Shp_Approved_Date the Date Promise Date Entered.	
	If promise date is null, then number of days since shipment approval date.	
ACKNOWLEDGED_ON_TIME	Indicates if the PO shipment was acknowledged within 14 days.	
CATEGORY	Internal use only	
CALCULATED_LEAD_TIME_DATE	See Lead Time Accuracy tab	
ACCURATE_LT	See Lead Time Accuracy tab	
QTY_DUE	Quantity due on the PO Shipment at the time of the data pull	
DATE_PROMISED_DATE_ENTERED	The approval date of the first promise date entered onto the PO Shipment	
SHP_APPROVED_DATE	The first time the PO Shipment was approved and issued to the supplier	

	Lead Time Accuracy (OM)		
COLUMN HEADER	DESCRIPTION		
OPERATION	GDLS Operational location associated with the Purchase Order		
ORG_CODE	GDLS Ship-to facility code		
PO_NUMBER	GDLS Purchase Order (PO) number		
RELEASE	Populated only for Blanket Releases		
PO_LINE	Purchase Order Line number		
PO_SHIP_NUM	Purchase Order Shipment number		
PLANNER_CODE	GDLS Planner code		
BUYER	GDLS Buyer name on the Purchase Order		
ITEM_NUMBER	Item Number		
ITEM_DESCRIPTION	Item Description		
SUPPLIER_NUMBER	Supplier Number		
SUPPLIER	Supplier Name		
SUPPLIER_SITE	Supplier Site		
NEED_BY_DATE	Need-by Date		
PROMISED_DATE	Promised Date		
SHP_CLOSED_FOR_RECEIVING_DATE	Date when the full PO Shipment quantity was received		
ORIGINAL_PROMISE_DATE	The first/original promise date approved on the PO Shipment		
TAT_NUMBER	For CA Operations, Turn Around Time for R&O.		
LEAD_TIME	Supplier's lead-time for the item in the GDLS ERP system.		
POL_QUANTITY	Total quantity on PO Line		
SHP_QUANTITY	Total quantity on the PO Shipment		
SHP_QUANTITY_CANCELLED	Quantity cancelled on PO Shipment		
SHP_QUANTITY_RECEIVED	Quantity received on PO Shipment		
SHP_CLOSED_CODE	Status of the PO Shipment		
LINE_TYPE	Line type of the Purchase Order Shipment		
RECEIPT_REQUIRED_FLAG	Column will always display '3-way'		
DAYS_AGED	Number of days between the Shp_Approved_Date the Date Promise Date Entered.		
	If promise date is null, then number of days since shipment approval date.		
ACKNOWLEDGED_ON_TIME	See Order Acknowledgement tab		
CATEGORY	Internal use only		
CALCULATED_LEAD_TIME_DATE	Shp_Approved_Date + Supplier Lead-time		
ACCURATE_LT	If Promise Date is < or = Need-by date or Calculated Lead Time Date then 'Yes';		
	If Promise Date is null and Days aged is <=14 days then exclude record; Else 'No'		
QTY_DUE	Quantity due on the PO Shipment at the time of the data pull		
SHP APPROVED DATE	The first time the PO Shipment was approved and issued to the supplier		



GENERAL DYNAMICS Land Systems

SUPPLY CHAIN MANAGEMENT

Revision	Date	Description
Initial	10/1/2021	Initial Release
Rev 1	1/1/2023	 Incorporation of Dun & Bradstreet information for Financial Risk Rating (SER score) of Scorecard Include reference to Supplier Escalation & Intensive Management Process

